



Dallas Central Appraisal District

ACHIEVEMENT AWARDS

The Dallas Central Appraisal District (DCAD) has received many awards over the years for its distinguished service to the taxing entities and citizens of Dallas County. The awards have been received from the International Association of Assessing Officers (IAAO), the Government Finance Officers Association (GFOA), and the Environmental Systems Research Institute (ESRI).

INTERNATIONAL ASSOCIATION OF ASSESSING OFFICERS

DISTINGUISHED ASSESSMENT JURISDICTION AWARD

The DCAD has been awarded the prestigious Distinguished Assessment Jurisdiction Award from the International Association of Assessing Officers (IAAO) on three occasions. This award is conferred on a national, state/provincial, regional or local assessment agency that has instituted a technical, procedural or administrative program that is, for the affected jurisdiction, an improvement over prior programs, and is generally recognized as a component of a model assessment system and a contributing factor to equity in property taxation. The IAAO is the internationally recognized leader and preeminent source for innovation, education, and research in property appraisal, assessment administration, and property tax policy. By receiving the Distinguished Jurisdiction Award three times, it reinforces DCAD's leadership in the tax industry and most importantly recognizes the creative processes and the commitment and dedication DCAD staff members provide to the citizens of Dallas County and the State of Texas. Our employees, citizen taxpayers and the Dallas County taxing jurisdictions should recognize the professionalism and dedication these awards bring to the DCAD and its operations. This is independent confirmation that DCAD and its employees are dedicated to performing its statutory duties in a fair and efficient manner. Receiving these awards also validates the commitment and support DCAD has been provided by its Board of Directions and taxing jurisdictions to seek out cost effective solutions which are truly cutting edge technologies in the tax industry.

Distinguished Assessment Jurisdiction Award 1986

The submission examined the business practices of the appraisal district and its appeal process. A workflow design of the entire appeals process was submitted to automate the protest process and incorporate that process into the DCAD CAMA (Computer Assisted Mass Appraisal) system. This program was the basis for the automated appeals system which the DCAD developed to aid in the processing of the thousands of protests from the general public and tax consultants.

Distinguished Assessment Jurisdiction Award 2008

The submission centered on two processes which targeted the Appraisal Review Board Appeals and Scanning/Workflow processes and the Business Personal Property Rendition and Leased Equipment processes. Within these processes, four programs were designed and implemented. Those new programs

were: 1) Image/Scanning Workflow Process of Property Owner and Tax Consultant Protests for the Administrative Hearings; 2) Online Tax Consultant Protest System; 3) Online Business Personal Property Rendition Filings; and 4) Auto Geo-coding of Leased Equipment Accounts. The results of these programs have been most successful in maximizing resources, reducing manual operations, and in contributing to the equity in property taxation. This system allows fairness to the property tax system in Texas.

Distinguished Assessment Jurisdiction Award 2012

The DCAD won this award based upon their successful implementation of three unique programs. The three new programs included: 1) a general homestead application online filing system; 2) a mobile Website that allows the public to easily access information via smartphones; and, 3) a notification system which allows property owners the choice of receiving communications electronically from the appraisal district. All of these programs promote the mission of IAAO as they will be recognized as a model in the assessment industry. The programs are innovative and provide state-of-art technology allowing property owners, authorized agents, and the public to access DCAD information more efficiently.

GOVERNMENT FINANCE OFFICERS ASSOCIATION

DISTINGUISHED BUDGET PRESENTATION AWARD

The Government Finance Officers Association (GFOA) established the Distinguished Budget Presentation Awards Program (Budget Awards Program) in 1984 to encourage and assist state and local governments to prepare budget documents of the very highest quality that reflect both the guidelines established by the National Advisory Council on State and Local Budgeting and the GFOA's best practices on budgeting and then to recognize individual governments that succeed in achieving that goal.

In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communication device. DCAD has received this award twice over the years.

Distinguished Budget Presentation Award 1991

Distinguished Budget Presentation Award 2012

ENVIRONMENTAL SYSTEMS RESEARCH INSTITUTE, INC. (ESRI)

GIS Achievement Award

The Dallas Central Appraisal District received a Special Achievement in GIS (SAG) Award from the Environmental Systems Research Institute, Inc. (ESRI) at the International User Conference in 2012. The DCAD was presented the achievement award to the Exceptional Application of Geospatial Technology. This Special Achievement in GIS (SAG) was awarded to DCAD for implementing a solution in property tax assessment whereby the parcel fabric is an editable environment for property boundary information recorded with the county clerk to be displayed on our map and allow for historic parcel changes to be maintained seamlessly.

This award acknowledges vision, leadership, hard work, and innovative use of ESRI's geographic information system (GIS) technology and is presented annually to organizations who use ESRI software to "improve our world" and who "set new precedents throughout the GIS community."

DCAD uses ESRI ArcGIS technology to maintain cadastral data using the parcel fabric, a solution for creating, editing, and displaying parcel information to the public. The parcel fabric solution improves the integrity of parcel data and is based on a parcel data model. The IAAO says that, “The most sophisticated digital cadastral map system does not use individual map layers; instead, it uses a data model that defines spatial relationships (topological rules) between different components and layers, creating an integrated suite of layers.”

INTERNATIONAL ASSOCIATION OF ASSESSING OFFICERS (IAAO)

Certificate of Excellence in Assessment Administration January 2013 Recertified January 2019



The DCAD was awarded the Certificate of Excellence in Assessment Administration Award in January of 2013 and recertified in January 2019. The IAAO Certificate of Excellence in Assessment Administration recognizes governmental units utilizing best appraisal and assessment practices in their offices.

The International Association of Assessing Officers (IAAO) recognizes governmental units and individuals involved with assessment that integrate best practices in the workplace through its Certificate of Excellence in Assessment. This challenging and rigorous program is a self-conducted evaluation of specific, accepted, assessment administration and appraisal practices as defined in the IAAO publication *Assessment Practices: Self-Evaluation Guide*.

Earning the IAAO Certificate of Excellence in Assessment Administration is a rigorous and challenging task. The award is intended for jurisdictions that have developed superior assessment practices for all aspects of their operations including a strong emphasis on teamwork, accomplishments, and a high level of satisfaction among peers, staff, and constituents.